



## firm profile

McMillan is a modern and ambitious business law firm serving public, private and not-for-profit clients across key industries in Canada, the United States and internationally. With recognized expertise and acknowledged leadership in major business sectors, we provide solutions-oriented legal advice through our offices in Vancouver, Calgary, Toronto, Ottawa, Montréal and Hong Kong. Our firm values – respect, teamwork, commitment, client service and professional excellence – are at the heart of McMillan’s commitment to serve our clients, our local communities and the legal profession. For more information, please visit our website at [www.mcmillan.ca](http://www.mcmillan.ca).

## contacts

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## product recall and regulatory compliance services

### overview

When clients are faced with difficult compliance issues and recalls, they must respond quickly to identify, assess, and manage interrelated safety, legal, business and communications concerns. McMillan’s team of regulatory, recall and communications specialists are ready to assist.

McMillan’s Product Recall and Compliance Service forms part of a tailored, confidential risk analysis and response plan and program, which identifies and prioritizes concerns; provides assistance in investigations, assessments and development of corrective plans; offers representation and advice regarding regulatory and other communications; and makes available initial and ongoing support and resources for compliance and recall management.

McMillan’s Product Recall and Compliance Service also offers numerous investigative and assessment tools, including: reporting forms; corrective action management plans; corrective action tracking plans; and customizable notices.